



Return and Refund Policy

Dollarize Financial Inc.

Last updated: June 3, 2022

If for any reason, you are not completely satisfied with the charge you made, we invite you to review our policy on refunds and returns.

The following terms are applicable for any service that you have with us.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Dollarize Financial, Inc, at 222 Pacific Coast Highway , 10th Floor, El Segundo, CA 90245.
- **Services** refer to the services offered for sale on the Service.
- **Orders** mean a request by You to fund your account with Us.
- **Service** refers to the Website or App.
- **Website** refers to Dollarize, accessible from <https://www.dollarize.me> or through the app stores.
- **You** mean the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel Your Order within 7 days without giving any reason for doing so.

The deadline for canceling an Order is 14 days from the date on which You made the funding using your credit or debit card.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By sending an email to help@dollarize.me indicating the transaction you want to cancel, the date and the amount.

We will reimburse You no later than 14 days from the day you requested your refund. We will use the same means of payment as You used for the Order.

Conditions for Returns

In order for the funding to be eligible for a return, please make sure that:

- The funding was made in the last 7 days.
- The funds haven't been invested and remain in the Digital Dollar account.

We reserve the right to refuse returns of any funds that do not meet the above return conditions at our sole discretion.

Returning Cost

You are responsible for the cost of the return.

Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us at help@dollarize.me